



TO EXPERIENCE ALL ADVANCED FEATURES, IT IS RECOMMENDED TO CONTROL YOUR ROBOT VACUUM VIA THE **PROSCENIC** APP.

1. How to Connect your Robot Vacuum with the Proscenic APP



1.1 APP Download and Installation

Search for **Proscenic** APP on App Store (IOS devices) or Google Play (Android devices).



Or you could scan the QR Code below to download the APP.





1.2 WiFi Connection

A. Open the APP and create a new account at your first use, and then log in your account.

(Please agree the Terms and Conditions for the connection.)

- B. Click "Add advice" and select the model of your robot vacuum.
- C. Press and hold " ()" and " ()" for 5 seconds until the WiFi indicator light is flashing.



	Slowly flashing blue	Waiting for connection
0	Rapidly flashing blue	Connecting with your wireless router
	Solid blue	Connected with your wireless router





1.2 WiFi Connection

D. Select the same 2.4GHz WiFi as your smartphone is connecting and enter the WiFi password.

E. Go to WiFi setting page to connect to the robot vacuum's hotspot named "Proscenic-XXX-XXXXXXXX".

F. Go back to Proscenic APP and complete the WiFi connection.

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	Next	D		Next	E		Next	F





2. How to Control your Robot Vacuum with the Alexa



- 2.1 Alexa Connection
- A. Open Proscenic APP and Click the "Profile".
- B. Click "Amazon Alexa".
- C. Click "Sign In With Amazon", and it will jump to the Alexa APP.

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	No nickname set	🔿 amazon alexa
	3rd party smart-voice assistant	Ø Ø → Ý Binding your app account to your Amazon account allows you to control Alexa-enabled devices through Amazon Echo speakers
Add device	Group management >	(ex. "Alexa, turn on light.")
	💬 Message Center >	
	Feedback >	
	Notification settings	
	Permission settings	
	About >	Sign In With Amazon
Home Profile	Home Profile	View more ways to link

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2.1 Alexa Connection

- D. Click "LINK" to enable the Proscenic skill.
- E. After the authorization is done, it's linked to Alexa successfully.



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Already li	nked with Amazo Alexa
You can contro Amazon A	ol Alexa-enabled devices with Alexa speakers, such as
Al	exa, turn on light
Alexa, set	air conditioning to 20°C
Alex	a, turn off diffuser
Alexa, increse	air conditioner by 3 degrees
Viev	v more ways to link
	Back
If you need to unlin	k, please go to Alexa App to disa Proscenic skill.



2.2 Alexa Voice Command

Switch On/Off

- Alexa, turn on <device name>
- Alexa, turn off <device name>

Change Working Mode

- Alexa, set <device name> to <spot>
- Alexa, set <device name> to <dock>
- Alexa, set <device name> to <smart>
- Alexa, set <device name> to <mop>
- Alexa, what is the mode on <device name>?

Change Suction Level

- Alexa, set <device name> fan speed to <one>
- Alexa, set <device name> fan speed to <two>
- Alexa, set <device name> fan speed to <three>
- Alexa, what is the fanspeed on <device name>?

Ask about Battery Leval

Alexa, what is the battery level on <device name>?

3. How to Control your Robot Vacuum with the Google Assistant



- 3.1 Goolgle Assistant Connection
- A. Open Proscenic APP and Click the "Profile".
- B. Click "Google Home".
- C. Click "Link with Google Assistant", and it will jump to the Google Home APP.



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- D. Click "Agree and link".
- E. Choose the device and click "Next".
- F. Choose your home and click "Next".

G. Choose a location for your robot vacuum and click "Next". And it's linked to Google Assistant successfully.





3.2 Google Assistant Voice Command

Switch On/Off

- Ok Google, start <device name>
- Ok Google, stop <device name>

Change Working Mode

- OK Google, set <device name> to <spot>
- OK Google, set <device name> to <dock>
- OK Google, set <device name> to <smart>
- OK Google, set <device name> to <mop>

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Change Suction Level

- OK Google, set fanspeed to <three> on <device name>
- OK Google, set fanspeed to <one> on <device name>
- OK Google, set fanspeed to <two> on <device name>

Ask about Battery Leval

OK Google, What is the <device name> battery level?



4. Troubleshooting

- The robot vacuum is not able to connect to the WiFi network.
- * Make sure you entered the Wi-Fi password correctly .
- * Make sure your robot vacuum, router, and mobile phone are close enough to

ensure a strong signal strength.

- * Make sure your Wi-Fi router supports the 2.4GHz, the 5GHz band is not supported.
- The robot vacuum is not able to be controlled with Amazon Alexa.
- * Please check the network connection of your mobile device.
- * Make sure you've connected the robot to Proscenic APP.
- * Make sure you've enabled "Proscenic" Skill in Alexa APP.
- * Make sure your robot has been discovered in Alexa APP.
- * Make sure you are using correct Alexa voice-commands.
- The robot vacuum is not able to be controlled with Google Assistant.
- * Please check the network connection of your mobile device.
- * Make sure you've connected the robot to Proscenic APP.
- * Make sure you've enabled "Proscenic" Skill in Google Home APP.
- * Make sure your robot has been connected in Google Home APP.
- * Make sure you are using correct Google Assitant voice-commands.



5. APP Online Customer Service

If you have any questions or suggestions, please feel free to contact us.
 The online customer service team will answer you as soon as possible.

- 5.1 How to contact the APP Online Customer Service
- A. Open Proscenic APP and Click the "
- B. Click "Send us a message".
- C. Select a corresponding inquiry type and start the online chat.





6. Customer Service Contacts

	Email Service	Phone Service	
United States	Service-us@proscenic.cn	1(022) 212 1210	
Canada	Service-ca@proscenic.cn	+1(833) 313 1310	
United Kingdom	Service-uk@proscenic.cn		
Deutschland	Service-de@proscenic.cn	+44 (0)808 273 7688	
France	Service-fr@proscenic.cn		
Italia	Service-it@proscenic.cn		
España	Service-es@proscenic.cn		
日本	Service-jp@proscenic.cn	050-5533-2720	
Other Countries	Support@proscenic.com	/	